CLASSIFIED SERVICE
Compensation Report

## 2006

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State Compensation Manager

## The Personnel Act

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NMSA 1978, §§ 10-9-1
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The Personnel Act was enacted by the New Mexico Legislature in 1961. Its purpose was to establish for New Mexico a system of personnel administration based solely on qualification and ability, which would provide greater economy and efficiency in the management of state agencies. This Act established the merit system we know today and was made applicable to all of the classified agencies.

The Act created the State Personnel Board (Board), which is a five-member board appointed by the Governor and confirmed by the Senate. They are appointed for five-year staggered terms. One of the responsibilities of the Board is to select, with approval of the Governor, a Director for the State Personnel Office. Another major responsibility is to promulgate rules and regulations to implement the Personnel Act.

The State Personnel Board Rule Subsection E of 1.7.4.8 NMAC requires the Board to adopt and submit recommendations on the classified pay system to the Governor and the Legislative Finance Committee by the end of each calendar year. This shall serve as the official report.

## Executive Summary

## Report Highlights

> The 2006 Classified Service Compensation Report provides fact-based information on the current compensation system for the State of New Mexico. Listed below are "at-a-glance" highlights of the content in this report.

- Compensation survey sources indicate that comparator organizations plan on providing average salary increases of approximately $3.7 \%$ and adjusting salary structures by approximately $2.9 \%$. NOTE: These are not cumulative salary increases.
- On a national level, benefit costs continue to rise at three to four times the rate of inflation.
- In July 2006, the average base salary was $\$ 37,918$.
- New Mexico maintains a median to slightly higher than median position within the eight-state regional comparator market for base salary and total compensation (salary and benefits).


## COMPENSATION PHILOSOPHY

The State of New Mexico's compensation system is a stable system with a solid foundation. It is an innovative, ever-evolving system that must support the state's business strategy and adapt to the social, competitive and regulatory pressures in the environment. The challenge of innovation is coupled with the need to have a compensation system with a solid foundation. The national trend in both public and private sector compensation is to simplify the system and make it more usable by employees and managers.

The State Personnel Board has retained the services of Hay Management Consultants (HayGroup) annually since 1989 to assist in the refinement of the system. The recommendations presented in this report are an integral part of the work in progress.

The State of New Mexico's compensation philosophy, as stated in the existing Classified Service Pay Plan, reads as follows:
> "The Compensation System (salary and benefits) for classified state government employees will be structured to support the mission of State Government and be consistent with State statutes to provide 'a high level of responsive service in meeting the needs of its citizens.' The foundation of this structure is to reward employees for their specific contributions to the achievement of organizational goals and objectives. Fiscal responsibility requires that this approach be administered in a consistent manner throughout the State's classified service based on its financial capabilities."

The philosophy is based on sound compensation objectives found in most successful organizations. Those objectives are: to attract qualified applicants, to retain those employees, to motivate employees and to reward them for their specific contributions to the achievement of organizational goals and objectives.

## National Trends

Our research indicates that most organizations are planning on adjusting their salary structures in 2007 by an average of $2.9 \%$ (ranging from $2.5 \%-3.3 \%$ ) and providing merit increases of approximately $3.7 \%$. Survey sources indicate that organizations as a whole across all industries plan on providing increases between $3.5 \%$ to $4.2 \%$. WorldatWork indicates that U.S. employers plan on providing an average $3.9 \%$ general salary increase (based on survey responses from all U.S. regions and industries). In a subset of WorldatWork data, employers predict an average $2.8 \%$ general increase for the Western Region Public Administration sector. When merit and other increases are incorporated into this projection, the overall average increase for the Western Region Public Administration sector is projected to be approximately $4.0 \%$, which is slightly higher than the national projection. This estimate is more than the 2006 Consumer Price Index for All Urban Consumers (CPI-U) of 2.1\%. Also for 2007, the Social Security Administration announced that it will provide a 3.3\% Cost of Living Adjustment (COLA) to Social Security and Supplemental Security Income benefits for more than 52 million Americans.

The Bureau of Labor Statistics reports unemployment at 4.4\% in October 2006. The recovering economy and growing job market are challenging employers to focus on attracting and retaining talent. These employers compete directly with the State of New Mexico for available talent. Employers are not solely focused on "buying" the right talent, but there is an increased emphasis on building talent from within and taking a long-term approach to growing businesses. Employers are looking more holistically at the overall reward package offered to employees and trying to find the right balance of pay, benefits, work-life experience, and careers-"Total Compensation." Current research suggests that employees are emphasizing the importance of career development and advancement in their decision to join or stay with an organization.

Benefit costs continue to rise at three to four times the rate of general inflation. However, 2006 will mark the fourth consecutive year of lower projected rates for medical plans. The Segal Company expects the double-digit trends that have existed for the past six years to continue through 2007. The rates for all managed care plans (excluding prescription drug
benefits) range from a low of $11.1 \%$ for Health Maintenance Organizations (HMO) to a high of $12.0 \%$ for high-deductible Preferred Provider Organizations (PPO). Prescription drug plan rates are expected to increase by approximately $11.9 \%$.

| INDUSTRY TRENDS AND <br> RELATED DATA SOURCES |  |  |
| :--- | :---: | :---: |
|  |  |  |
|  |  | Salary |
| Data Source | Structure | Increase |
| CSCA | $3.3 \%$ | $3.6 \%$ |
| WorldatWork | $2.7 \%$ | $3.9 \%$ |
| CompData | $3.2 \%$ | $3.8 \%$ |
| Hay Group | $2.9 \%-3.1 \%$ | $3.4 \%-3.6 \%$ |
| Mercer | $3.0 \%$ | $3.7 \%$ |
| Watson Wyatt | - | $3.6 \%$ |
| Hewitt Associates | - | $3.7 \%$ |
| ORC Worldwide | $3.0 \%$ | $3.8 \%$ |
| PSPC | - | $3.5 \%$ |
| MSA/Clark | - | $4.2 \%$ |
| AFT | $2.5 \%$ | $3.2 \%$ |
| ERI | - | $3.9 \%$ |
| Buck Consultants | - | $4.0 \%$ |
| IOMA | - | $3.6 \%$ |
| BLR | - | $4.0 \%$ |
| Conference Board | $2.7 \%$ | $3.5 \%$ |
| Social Security |  | $3.3 \%$ |
| Administration | - |  |
|  |  |  |

## SYSTEM MAINTENANCE INFORMATION

The cost projections in the adjacent tables provide information on the fiscal impact resulting from salary increases at one-half percent increments from $1.0 \%$ to $5.0 \%$ for the state government classified service. The Cost of In-Range Salary Adjustments for a Full Fiscal Year table calculates the cost of salary increases based on average actual classified employee salaries. The Cost of Midpoint Salary Adjustments for a Full Fiscal Year table calculates the cost of salary increases based on the midpoint of each classified employee's Pay Band or Pay Opportunity.

| COST OF IN-RANGE <br> SALARY ADJUSTMENTS FOR A FULL FISCAL YEAR |  |  |  |
| :---: | :---: | :---: | :---: |
| Percent of Actual Salary Increases |  | Full Cost | General Fund (54\%) |
| 1.00\% | \$ | 9,254.8 | \$ 4,997.6 |
| 1.50\% | \$ | 13,882.2 | \$ 7,496.4 |
| 2.00\% | \$ | 18,509.6 | \$ 9,995.2 |
| 2.50\% | \$ | 23,137.0 | \$ 12,494.0 |
| 3.00\% | \$ | 27,764.4 | \$ 14,992.8 |
| 3.50\% | \$ | 32,391.8 | \$ 17,491.6 |
| 4.00\% | \$ | 37,019.2 | \$ 19,990.4 |
| 4.50\% | \$ | 41,646.6 | \$ 22,489.2 |
| 5.00\% | \$ | 46,274.0 | \$ 24,988.0 |
| Note: Estimates include the State's portion of overall benefit costs |  |  |  |

## COST OF MIDPOINT SALARY ADJUSTMENTS FOR A FULL FISCAL YEAR

| Percent of <br> Midpoint <br> Salary <br> Increases | Full Cost | General <br> Fund <br> $(54 \%)$ |
| :---: | :---: | :---: | :---: |
| $1.00 \%$ | $\$ ~ 9,413.4$ | $\$ ~ 5,083.2$ |
| $1.50 \%$ | $\$ 14,120.1$ | $\$ 17,624.8$ |
| $2.00 \%$ | $\$ 18,826.8$ | $\$ 10,166.4$ |
| $2.50 \%$ | $\$ 23,533.5$ | $\$ 12,708.0$ |
| $3.00 \%$ | $\$ 28,240.2$ | $\$ 15,249.6$ |
| $3.50 \%$ | $\$ 32,946.9$ | $\$ 17,791.2$ |
| $4.00 \%$ | $\$ 37,653.6$ | $\$ 20,332.8$ |
| $4.50 \%$ | $\$ 42,360.3$ | $\$ 22,874.4$ |
| $5.00 \%$ | $\$ 47,067.0$ | $\$ 25,416.0$ |

Note: Estimates include the State's portion of overall benefit costs

## Total Compensation

## Total Compensation

Studies conducted by WorldatWork, the Employee Benefit Research Institute, the Society for Human Resource Management, International Personnel Management Association, National Association of State Personnel Executives, HayGroup, Towers Perrin, Watson Wyatt Worldwide, and numerous other organizations reveal that employer-provided employee benefits remain an important part of the total rewards package in attracting and retaining workers.

Total compensation can be defined as "the complete reward/ recognition package for employees, including all forms of money, benefits, perQuisites, services and in-kind payments." The State of New Mexico provides a competitive employee benefit package that includes: employer-paid medical insurance contributions, pension (retirement) contributions, paid leave allowances for vacation days, sick days and paid holidays. Additionally, state employees can take advantage of a Section 457, Deferred Compensation Plan that allows for contributions to a tax-deferred savings program that can be used to supplement their retirement plan.

The adjacent chart shows base pay (practice) to the midpoint values of the New Mexico Classified Salary Schedule (policy) to the external comparative salary market (market). The Policy Line is considered to be competitive particularly in light of the competitiveness of the employee benefit package. In July 2006, the average statewide base pay (practice) was $98.00 \%$ of the midpoint values.

The results of the HayGroup Employee Benefits Review conducted in 2000 rank the State of New Mexico benefits package as median or slightly above the benefit package of the comparator market. The State Personnel Office participates in an annual benefit survey that has confirmed this trend. The 2006 results are shown to the right.

NOTE: The State Personnel Office selected benefit factors that are common to our comparable states in determining total compensation. Additional analysis may include factors such as the State's portion of retiree health care contributions, educational reimbursements, voting leave, etc.

## MARKET v. POLICY v. PRACTICE



July 2006

| EIGHT-STATE COMPARATOR MARKET |  |  |  |
| :---: | :---: | :---: | :---: |
| Base Salary Ranking |  | Total Compensation Ranking |  |
| Colorado | \$52,104 | Colorado | \$68,972 |
| Nevada | \$48,099 | Nevada | \$65,915 |
| Wyoming | \$39,385 | New Mexico | \$61,421 |
| Utah | \$37,996 | Wyoming | \$56,555 |
| New Mexico | \$37,918 | Utah | \$55,931 |
| Kansas | \$35,074 | Arizona | \$49,504 |
| Arizona | \$34,879 | Texas* | \$48,694 |
| Texas* | \$34,121 | Kansas | \$48,464 |
| Oklahoma | \$32,534 | Oklahoma | \$47,486 |

* Texas was unable to report data in 2006; aged 2005 data was used.


## SAMPLE TOTAL CLASSIFIED COMPENSATION CALCULATION

Sample based on Presbyterian family coverage in conjunction with family dental, vision, life and disability coverage.

| Average Base Salary: |  | $\$ 37,918.00$ |
| :--- | :--- | ---: |
| Employer Sponsored Benefits: |  |  |
| FICA/Medicare | $(6.2 \% / 1.45 \%$ of gross salary) | $\$ 2,900.72$ |
| PERA | (16.59\% of gross salary) | $6,290.60$ |
| Vacation | (96 hours per year) | $1,750.06$ |
| Sick | (96 hours per year) | $1,750.06$ |
| Holiday | (80 hours per year) | $1,458.38$ |
| Insurance | (less than \$50,000) | $9,206.86$ |
| Personal Day | (8 hours per year) | 145.84 |
| Total Benefits |  | $\$ 23,502.52$ |
| Total Compensation (Salary + Benefits): | $\$ 61,420.52$ |  |

NOTE: The State Personnel Office selected benefit factors that are common to our comparable states in determining total compensation. Additional analysis may include factors such as the State's portion of retiree health care contributions, educational reimbursements, voting leave, etc.


## INSURANCE CHANGES - TOTAL COMPENSATION

Effective July 1, 2004, Laws 1941, Chapter 188, Section I, was amended to change the four-tier insurance contribution brackets to a three-tier system. Certain bracket changes were effective July 1, 2004, and the remaining bracket changes were effective July I, 2005.

As illustrated in the Year-to-Year Insurance Contributions Comparison table (below), since July 2005, employees earning under $\$ 50,000$ annually pay $20 \%$ of their insurance pre-
mium while the state pays the other $80 \%$. Eighty-five percent of classified employees earn less than $\$ 50,000$.

Prior to July 2004, the lowest earning level employees paid $25 \%$ of their insurance premium and the state paid the other $75 \%$. Since July 2005 , only employees who earn more than $\$ 60,000$ annually pay a maximum of $40 \%$ of their insurance premium compared to those earning over $\$ 25,000$ prior to July 2004.

## YEAR-TO-YEAR INSURANCE CONTRIBUTIONS COMPARISON

| Prior to July 2004 |  |  | Effective July 2004 |  |  | Effective July 2005 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | State | Employee |  | State | Employee |  | State | Employee |
| < \$15,000 | 75\% | 25\% | < \$15,000 | 80\% | 20\% | < \$15,000 | 80\% | 20\% |
| \$15-20K | 70\% | 30\% | \$15-20K |  |  | \$15-20K |  |  |
| \$20-20K | 65\% | 35\% | \$20-25K |  |  | \$20-25K |  |  |
| \$25-30K | 60\% | 40\% | \$25-30K |  |  | \$25-30K |  |  |
| \$30-35K |  |  | \$30-35K | 70\% | 30\% | \$30-35K |  |  |
| \$35-40K |  |  | \$35-40K |  |  | \$35-40K |  |  |
| \$40-45K |  |  | \$40-45K | 60\% | 40\% | \$40-45K |  |  |
| \$45-50K |  |  | \$45-50K |  |  | \$45-50K |  |  |
| \$50-55K |  |  | \$50-55K |  |  | \$50-55K | 70\% | 30\% |
| \$55-60K |  |  | \$55-60K |  |  | \$55-60K |  |  |
| > \$60,000 |  |  | > \$60,000 |  |  | > \$60,000 | 60\% | 40\% |

## Salary Survey

ANNUAL SALARY SURVEY PURPOSE The purpose of conducting an annual salary survey is to determine the competitiveness of the salary structure (Pay Bands and Pay Opportunities) and the State's current pay practice (actual pay) with the average pay of the State's comparative markets and to determine the competitiveness of benefits (insurance, leave, etc.) to the markets. The State Personnel Office uses numerous key surveys to collect salary data as listed in the next section.


MAINTAINING EXTERNAL COMPETITIVENESS
The effectiveness of an organization's pay system can be measured by the extent to which pay is competitive with others in the market (for the same jobs). The State Personnel Office's compensation philosophy has advocated an objective of maintaining external competitiveness.

An analysis of the marketplace is conducted to identify where employees who leave state government are being hired and to also identify where opportunities exist to attract the best potential candidates. The results of this analysis allow the State Personnel Office to target specific markets for four separate levels of jobs, two representing the technical occupation groups and two manager salary survey groups. The State Personnel Office divides the market into three salary survey groups: local; local and regional; and Central, Western and Southwestern states. Most classifications are analyzed using regional data from the eight surrounding state governments (see map to the right). New Mexico ranks fifth in base salary and total compensation when compared to the eight surrounding states. This ranking places New Mexico as average payer in the region.

The purpose of these salary surveys is to determine the competitiveness of the salary structure with the average pay of the comparator market and to determine how New Mexico relates to the comparator market in terms of total compensation (salary and benefits). Market data is collected from several sources such as Central States Compensation Association Survey, Management Science Associates, Compdata 2006 Southwest Survey, AFT Public Employees Compensation Survey and the Technology Net survey of New Mexico municipal and county governments.

Trend analysis based on economic and industry data and additional factors has been added to the information considered in making recommendations for salary structure adjustments. The primary sources of data include WorldatWork Total Salary Increase Budget Survey, Central States Compensation Association Survey, Consumer Price Index (CPI) and Employment Cost Index (ECI).

## Salary Surveys

The benchmark classifications identified for analysis as part of the salary survey were selected based on the following criteria:

- they represent a large sample of state employees;
- they represent a variety of job occupations (clerical, administrative, trade, counseling, law enforcement, etc.); and
- they represent a range of levels in job complexity (measured in job content points).


## New Mexico Municipal League (Hosted by TechNet):

The State Personnel Office subscribes to TechNet, an in-ternet-based company, that contracts with many municipal leagues and county associations to conduct municipal and county surveys in various states. A total of 217 classifications were surveyed.

## Central States Compensation Association Salary

Survey: The State Personnel Office participates in a compre-
hensive annual salary survey of benchmark job classifications sponsored by the Central States Compensation Association. The Association was established in 1984 for the purpose of improving the validity of job matches and accuracy of data in salary surveys among the states and reducing the number of individual surveys exchanged among the states on an annual basis. There are 25 state governments that participate in this survey annually. New Mexico identified job matches for 238 of the 243 benchmark classifications in the survey. Over 400,000 state workers are represented in this survey.

## Management Science Associates/Clark Consulting:

The 2006 survey includes information from 428 organizations, representing over I million employees.

CompData Survey (Southwest Region): The 2006 survey contains 428 jobs in the states of Arizona, Nevada and New Mexico. A total of 167 organizations submitted data covering 61,707 employees.

## Comparative Market Movement/

## Structure Adjustments

The State Personnel Office analyzes industry and economic data from several key sources:

- Central States Compensation Association: Data from this association shows that median salaries in the survey benchmarks increased approximately $3.3 \%$ and average salaries increased $3.6 \%$. Median salaries are a reliable indicator of how much salary structures have changed from the previous survey period. Average salary increases indicate the average (actual) increase in pay employees received. Typically, average salary increases outpace median increases.


## - WorldatWork Total Salary Increase Budget Survey:

WorldatWork is a global, not-for-profit professional association with more than 23,000 compensation, benefits, and human resource professionals. Founded in 1955, WorldatWork is dedicated to knowledge leadership in compensation, benefits and total rewards disciplines associated with attracting, retaining, and motivating employees. For almost three decades, the Total Salary Increase Budget Survey has been relied upon as the foundation from which corporations and government agencies project their annual salary budget increases. This report is acknowledged as one of the longest running (33 years) and most comprehensive salary surveys and being the largest salary increase budget survey of its kind (2,686 participating organizations representing approximately 15.2 million employees). In July 2006, projections for 2007 indicated participating organizations plan to adjust salary structures upward by an average $2.7 \%$ and provide average merit increases of approximately $3.9 \%$. Survey results indicate that $92 \%$ of organizations provided a base salary increase in 2006-no change from the 2005 data. Increased focus on variable pay appears to be offsetting base salary increases, with approximately $79 \%$ of organizations offering some sort of variable pay this year (up from 76\% last year). Supporting data may be found at www.worldatwork.org.

- Compdata Survey (Southwest Region): The 2006 survey suggests that participating organizations plan to adjust salary structures by $3.2 \%$ and provide average salary increases of $3.8 \%$ in 2007.
- The HayGroup: Hay consultants are recommending clients adjust their salary structures by $2.9 \%$ to $3.1 \%$ and provide average salary increases of approximately $3.4 \%$ to $3.6 \%$. These figures encompass over 1,700 organizations representing over 3 million employees. Supporting data may be found at www.haygroup.com.
- Mercer: The 2006/2007 U.S. Compensation Planning Survey, which gathered responses from more than 950 employers and reflected pay practices for nearly 12 million workers, indicated organizations plan to grant average increases of $3.7 \%$ this year. Supporting data may be found at www.mercerhr.com.
- Watson Wyatt: The Watson Wyatt Compensation practice indicates that organizations plan on providing 3.6\% average salary increases next year. Supporting data may be found at www.watsonwyatt.com.


## - Hewitt Associates: Hewitt Associates Compensation

 practice indicates that organizations plan on providing $3.7 \%$ average salary increases next year. Supporting data may be found at www.hewittassociates.com.- Buck Consultants: The Compensation Planning for 2007 study contained responses from 370 organizations. The data indicated employers plan to provide $4.0 \%$ average salary increases in 2007. Supporting data may be found at www.buckconsultants.com.
- ORC Worldwide: The 2006 Budget and Structure Adjustment Survey forecasts that organizations plan to adjust salary structures upward by $3.0 \%$ and provide $3.8 \%$ average salary increases. This survey contains responses from more than 450 organizations. Supporting data may be found at www.orcworldwide.com.
- MSA/Clark Consulting: The 2006 National Healthcare Staff Compensation Survey indicates participating organizations plan to provide $4.2 \%$ average salary increases in 2007. The survey includes data from 428 organizations representing over I million employees. Supporting data may be found at www.clarkconsulting. com/msa.
- Compensation.BLR.com: Survey results show that the planned increases for both merit and general raises are holding steady at $4.0 \%$ for 2007. Supporting data may be found at www.compensation.blr.com.
- Public Sector Personnel Consultants: PSPC indicates that participating organizations plan on providing $3.5 \%$ average salary increases next year. Supporting data may be found at www.compensationconsulting.com.
- IOMA: The Report on Salary Surveys published by IOMA's survey group indicates that employers plan on providing $3.6 \%$ average salary increases next year. Supporting data may be found at www.ioma.com.
- American Federation of Teachers: The 2006 Compensation Survey indicates that organizations plan on adjusting salary structures upward by $2.5 \%$ and provide $3.2 \%$ average salary increases. Supporting data may be found at www.aft.com.
- Economic Research Institute: ERI reports that organizations plan on providing average salary increases of $3.9 \%$ and adjusting salary structures by $2.6 \%$ next year. Supporting data may be found at www.erieri.com.
- The Conference Board: The Conference Board reports the median level of pay increases for most workers will remain at $3.5 \%$ in 2007 and that salary structure adjustments will be less than $3 \%$ for the fifth year in a row. Supporting data may be found at www.conference-board. org.

EMPLOYMENT COST INDEX (ECI)
The ECI measures the changes in compensation costs, which include wages, salaries and employer costs for employee benefits. Annual compensation costs for civilian workers increased $3.3 \%$ for the year that ended September 2006. This is up from 3.0\% for the year that ended September 2005. Annual compensation costs for state and local government workers increased $4.1 \%$ for the year that ended September 2006. This is up from $3.9 \%$ for the year that ended September 2005. Supporting data may be found at www.bls.gov.

CONSUMER PRICE INDEX (CPI)
The CPI is the most widely cited index number for a price level that may be used as an indicator of the cost of living compiled by the Bureau of Labor Statistics of the U.S. Department of Labor. It is an indicator of the changing purchasing power of the dollar. Specifically, it measures the price changes of items in a fixed "market basket" of goods and services purchased by a hypothetical average family. The CPI-U (which covers $80 \%$ of the population of the United States) increased $2.1 \%$ for the 12 prior months that ended September 2006. The September index of 202.9 (not seasonally adjusted) (1982-84 = 100) was up from 198.8 (not seasonally adjusted) in the 12 months that ended September 2005. Supporting data may be found at www.bls.gov.

| ECI AND CPI ECONOMIC DATA |  |  |  |
| :---: | :---: | :---: | :---: |
| (\% for 12 months ended September) |  |  |  |
| Year | ECI (Civilian) | ECI <br> (State <br> \& Local Govt.) | CPI-U |
| 1994 | 3.2 | 3.0 | 2.6 |
| 1995 | 2.7 | 3.0 | 2.8 |
| 1996 | 2.8 | 2.5 | 3.0 |
| 1997 | 3.0 | 2.4 | 2.3 |
| 1998 | 3.7 | 3.0 | 1.6 |
| 1999 | 3.1 | 2.9 | 2.2 |
| 2000 | 4.3 | 3.3 | 3.4 |
| 2001 | 4.1 | 4.4 | 2.8 |
| 2002 | 3.7 | 3.8 | 1.6 |
| 2003 | 3.9 | 3.6 | 2.4 |
| 2004 | 3.8 | 3.4 | 2.5 |
| 2005 | 3.0 | 3.9 | 4.7 |
| 2006 | 3.3 | 4.1 | 2.1 |

## Pay Administration

## Average Salaries, Retention

## and Turnover

The table below provides a "point-in-time" comparison of average salaries, retention and turnover during the last four years. Average salaries increased by over $\$ 5,200$ during the past four years. The median salary also increased by $\$ 4,270$ during the same time period. Consistent with this salary trend information, compa-ratios also suggest that classified employees are gradually moving toward the midpoint of their assigned Pay Band/Opportunity.

The New Mexico Department of Labor United States Bureau of Labor Statistics based on data from the Quarterly Census of Employment and Wages - First Quarter 2006 reports the average private and government wages and salaries in New Mexico averaged $\$ 33,644$. Private industry average salaries in New Mexico were $\$ 32,448$ and average federal, state and local government salaries averaged $\$ 42,934$. Based on data from the National Compensation Survey, the United States Bureau of Labor Statistics reports a national average salary of $\$ 39$, 104 in June 2006. The private industry average salary was $\$ 36,961$ and the average state and local government salary was $\$ 51,917$ for the same time period.

## NEW MEXICO CLASSIFIED EMPLOYEES STATISTICS



| July | July | July | July |
| :---: | :---: | :---: | :---: |
| 2003 | 2004 | 2005 | 2006 |


|  | July <br> 2003 | July <br> 2004 | July <br> 2005 | July <br> 2006 |
| :--- | :---: | :---: | :---: | :---: |
|  | $\$ 32,718$ | $\$ 34,018$ | $\$ 35,834$ | $\$ 37,918$ |
| Average Salary | $\$ 29,613$ | $\$ 31,133$ | $\$ 31,732$ | $\$ 33,883$ |
| Median Salary | $90.95 \%$ | $92.94 \%$ | $93.98 \%$ | $98.00 \%$ |
| Average Comp-Ratio | 19,413 | 19,589 | 20,005 | 19,161 |
| Total Number of Employees* | 7.03 | 7.05 | 7.42 | - |
| Average Years in Agency* | 7.05 | - |  |  |
| Average Years in Job Class* | 3.92 | 4.06 | 4.30 | - |
| Average Turnover Rate | $14.68 \%$ | $14.31 \%$ | $13.04 \%$ | $15.77 \%$ |

## CLASSIFIED EMPLOYEE SALARY DISTRIBUTION

The chart and table below illustrate the number of classified employees in each $\$ 10,000$ earning bracket. The average classified annual salary is $\$ 37,918$.

## CLASSIFIED EMPLOYEES BY SALARY DISTRIBUTION

(\% of Total Classified Employees)


| \# of <br> Employees |  |  |  |
| :--- | ---: | ---: | ---: |
| Salary Range of Total | Running <br> Total |  |  |
| Below \$10,000 | 0 | $0.00 \%$ | $0.00 \%$ |
| $\$ 10,000-\$ 20,000$ | 956 | $4.99 \%$ | $4.99 \%$ |
| $\$ 20,000-\$ 30,000$ | 5,697 | $29.73 \%$ | $34.72 \%$ |
| $\$ 30,000-\$ 40,000$ | 5,173 | $27.00 \%$ | $61.72 \%$ |
| $\$ 40,000-\$ 50,000$ | 3,488 | $18.20 \%$ | $79.92 \%$ |
| $\$ 50,000-\$ 60,000$ | 2,095 | $10.93 \%$ | $90.86 \%$ |
| $\$ 60,000-\$ 70,000$ | 979 | $5.11 \%$ | $95.97 \%$ |
| $\$ 70,000-\$ 80,000$ | 489 | $2.55 \%$ | $98.52 \%$ |
| $\$ 80,000-\$ 90,000$ | 191 | $1.00 \%$ | $99.51 \%$ |
| $\$ 90,000-\$ 100,000$ | 30 | $0.16 \%$ | $99.67 \%$ |
| Above $\$ 100,000$ | 63 | $0.33 \%$ | $100.00 \%$ |
| TOTAL | $\mathbf{1 9 , 1 6 1}$ | $\mathbf{1 0 0 . 0 0 \%}$ |  |
| Does not include Temporary Employees. Data as of $8 / 31 / 06$. |  |  |  |

## Pay Administration

## PROMOTIONS

The State Personnel Office reviews and approves all promotions with less than $5 \%$ increase and over $15 \%$ increase. During FY06, SPO approved eight promotions under $5 \%$ and 75 over $15 \%$. The majority of promotions SPO reviewed ranged from $20 \%$ to $35 \%$ with less than $10 \%$ over a $35 \%$ increase. Promotions are integral to employee development and career growth.

## SALARY UPON TRANSFER

During FY06, the State Personnel Office processed 166 Increase Upon Lateral Transfers (IULT). This is a new rule that allows employees to be eligible for a salary increase when they transfer from one position to another within the same Pay Band/Pay Opportunity. The transfer may be within the same agency or to another agency. The hiring agency must document how the job is different and provide the rationale supporting the Compa-Ratio and Proficiency Zone requested.

## IN-PAY BAND ADJUSTMENTS

During FY06, SPO approved 1,485 reQuests for In-Pay Band Adjustments (IPBs) submitted by state agencies. Departments use IPBs to provide increases (up to 10\% of a single employee's salary within a fiscal year) to employees whose performance demonstrates that they should be appropriately placed at a higher Compa-Ratio. This pay mechanism provides agencies with the flexibility to reward employees for a higher level of demonstrated job performance within the Pay Band. The Department of Finance and Administration reviews all IPBs to ensure that requesting agencies have adequate budget to fund these salary adjustments.

## ALTERNATIVE PAY BANDS

Alternative Pay Bands (APB) are used to address compensation related to recruitment and retention issues. A job may be evaluated for internal equity using the Hay Guide-Chart Method of Job Evaluation. External forces of market supply and market demand may place salary pressure in occupations where high demand exceeds the limited supply of labor. In this case, the State Personnel Board "temporarily" assigns a job classification to a higher pay band until either the salary structure catches up with the external labor market price for a job, market pressures ease with either greater supply or lower demand, or a combination of these factors. Job classifications are reviewed annually to determine which jobs require APB assignments. There are currently 336 job classifications with an APB.

## TEMPORARY RECRUITMENT

## DIFFERENTIAL

In FY06, the State Personnel Office processed 766 Temporary Recruitment Differentials (TRD). TRDs are tied to the position and are based on a percentage of the employee's salary. TRDs may be up to $15 \%$ of the employee's salary for up to two years. Examples are described below:

- The Corrections Department was approved for 291 TRDs ( $38 \%$ of all TRDs in FY06). In FY06, an ongoing vacancy rate had been identified for Correctional Officer positions at the New Mexico State Penitentiary, and the Department requested that SPO "pre-approve" TRDs for these positions for a period of two years to reduce turnover. This allows the Department to offer TRDs to candidates when making an employment offer.
- The Department of Health was approved for 226 TRDs (29.5\% of all TRDs in FY06). These were provided primarily for Nurses (RNs and LPNs), Clinical Psychologists, Pharmacists, Psychiatrists, Psychiatric Techs, Home Health Aides and Nurse Aides. This has greatly reduced the turnover in positions critical to hospital operations.
- The Children, Youth and Families Department was approved for 123 TRDs (16.1\% of all TRDs in FY06). The Department uses these primarily for their Social Worker and Psychologist positions. The Department has established a formula that automatically triggers TRDs for Social Workers when the vacancy rate rises above a certain level in any field office. By having this mechanism "pre-approved" through the State Personnel Office, CYFD is able to address office vacancy issues in a timely manner.
- The Vocational Rehabilitation Division was approved for 44 TRDs ( $5.7 \%$ of all TRDs in FY06). The TRDs were provided primarily for Rehabilitation Counselors to help reduce vacancy rates.
- The Public Defender Department was approved for 35 TRDs (4.6 of all TRDs in FY06). These were provided to Attorneys in all outlying areas of the state, except AlbuQuerQue and Santa Fe. The Department reports
that this mechanism has reduced turnover in these areas resulting in more manageable caseloads.
- Miners' Colfax Medical Center (MCMC) was approved for 23 TRDs ( $3 \%$ of all TRDs in FY06) to Nurses, Radiological Technicians and Medical \& Clinical Lab Technicians. This has help reduce turnover at MCMC as it is in a rural setting and competes with two other neighboring hospitals in Raton and Trinidad, Colorado.


## EMPLOYEES BELOW PAY BAND/ PAY OPPORTUNITY MINIMUM

As of November 1, 2006, 36 career employees in 11 agencies were below the minimum of their Pay Band. Eight of these agencies have two or fewer employees below minimum. These employees represent $0.19 \%$ of the classified workforce. Many of the employees below their Pay Band were on probationary status when the FY07 salary increase was implemented on July 15, 2006. Upon receiving a satisfactory performance rating, these probationary status employees will be eligible to receive the FY07 salary increase on their anniversary date.

## EMPLOYEES ABOVE PAY BAND/ PAY OPPORTUNITY MAXIMUM

As of November 1, 2006, the classified service had a total of 343 employees over the maximum of their Pay Band. These employees represent $1.8 \%$ of the classified workforce. Many of these employees received Temporary Salary Increases or legislatively authorized increases that increased their salaries above their assigned Pay Band maximum.

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