

Welcome to the State Personnel Employee Service / Call Center.

You can reach us anytime Monday – Friday 8am – 5pm.

Our phone number is (505) 476-7756.

Our email address is Service.Center@state.nm.us

The HR call center is a new key component to the consolidation of HR resources. The Call Center staff will serve as the first point of contact for HR services to agencies and the public. Experienced and well-trained customer service representatives will assist to resolve agency/public issues and can escalate urgent matters according to the protocol.