

SPO TRAINING & DEVELOPMENT BUREAU

Your Quarterly Training Resources Newsletter

FY24 Q1: July 2023



SPO Training Spotlight: FY24 Civil Rights Awareness Course Has Launched

On July 1, 2023, the State Personnel Office Training and Development Bureau launched the newest version of the "Civil Rights Awareness for State of New Mexico Employees" course. This course is required for all State of New Mexico employees on an annual basis, running by fiscal year. The course covers important employment-related civil rights topics, including equal employment opportunity laws; employee rights and responsibilities regarding discrimination, harassment, and retaliation; steps to take to address such issues if they do occur; and our shared responsibility as State of New Mexico employees to uphold a fair and respectful workplace.

The training is presented as an eLearning course available on-demand on the SHARE Enterprise Learning Management (ELM) system. If you have taken the course in previous years, you will find some changes to the course this year in how it looks and functions. The eLearning course has been redesigned to be more user-friendly and more accessible for all employees, including employees with disabilities. For example, you will notice that the course has instructions prior to the interactive elements to help the user be aware of what must be completed before proceeding. Instructions for screen reader users are also provided in the Course Navigation section, courtesy of a partnership with the New Mexico Commission for the Blind. The State Personnel Office wishes to thank the Commission for the Blind, the New Mexico Commission for the allong, and the Department of Information Technology for all of their invaluable collaboration in making the updated course a reality.



LGBTQ+ Pride Month eLearning Course Launched

In honor of LGBTQIA+ Pride Month, the State Personnel Office Training and Development Bureau has released a new educational opportunity available on the SHARE Enterprise Learning Management (ELM) system: an eLearning course called "LGBTQ+ Pride Month" (course code SoNM-1841).

This course, available for completion on a voluntary basis, provides an opportunity to explore the history of LGBTQIA+ activism that evolved into the Pride festivals and marches that we celebrate each June as LGBTQIA+ Pride Month. Learn more about the key events in the United States that ultimately shaped a global movement.

Essentials of Supervision & Management Program: 235 Graduates in First Year

The first cohort of graduates of the Essentials of Supervision and Management (ESM) training program completed the program in July 2022. In just its first year, the program has graduated 235 aspiring and current managers and supervisors from over 30 State agencies.

State Personnel Office Training and Development Bureau would like to express its congratulations to all graduates, and its appreciation to all of the agencies who have supported and encouraged their employees' development by completing this program. Each graduate has demonstrated their commitment to excellence in leading State of New Mexico government and advancing their State government careers.

Feedback has been overwhelmingly positive, with the vast majority of graduates indicating strong agreement with assessment items including that the program increased their knowledge and skills that are important for their position, that they will be able to apply the learning directly to their work as a supervisor/manager, and that the completion of the ESM Program will have a significant positive impact on their performance as a supervisor/manager.



About Us

The SPO Training & Development Bureau provides learning opportunities for state employees to promote professional growth and development and to ensure that our workforce is well-equipped to carry out their important responsibilities. We offer instructor-facilitated classes, on-demand eLearning modules, and additional resources and support for state employees' learning and development needs.



Visit our **Training Calendar** on the SPO website to view and register for upcoming training events.



Contact us at **personnel.training@spo.nm.gov** with any questions or concerns.



Ongoing Leadership Education (OLÉ) Training Schedule

The Ongoing Leadership Education (OLÉ) training series consists of onehour discussions of leadership topics providing useful action ideas in a short amount of time. The sessions will take place on the third Thursday of each month at 10-11 AM over Zoom. Registration on ELM is appreciated, but advance registration or access to ELM are not required to attend OLÉ sessions. Contact us at **personnel.training@spo.nm.gov** if you would like to attend and can't register on ELM. We look forward to seeing you there!

FY24 Q1 OLÉ schedule	
7/20	Three Keys to Motivating your Team (SoNM-1827-4)
	Managing for motivation requires understanding the primary needs of each team member and managing them to best meet that need.
8/17	Leading Diverse Teams to Success (SoNM-1827-5)
	We'll discuss action steps to follow for promoting inclusion and valuing differences to generate better outcomes on your team.
9/21	Five Strategies to Turn Poor Performance Around (SoNM- 1827-6)
	Performance issues can affect productivity, work quality, and even workplace culture. We'll discuss five steps to keep performance challenges from derailing your team's success.



By the Numbers

FY23 is in the books, and it was banner year for Training! SPO Training saw over 4,400 completions of instructor-led (live) courses in FY23 – that's over 2,000 more than in FY22!

Nearly 40 new eLearning classes were added in FY23, with over 11,500 completions of nonmandatory eLearning. The number of State employees completing the mandatory Civil Rights course hit a new high of approximately 12,500 as recorded in ELM, about 2,200 more than in FY22.

All totaled, SPO Training issued over 28,500 certificates of class completion in FY23! These numbers are a testament to the value placed on learning and development by State employees. Let's keep learning together in FY24!

Essentials of Supervision and Management Program: Graduates for the Fourth Quarter of FY23

The State Personnel Office Training and Development Bureau congratulates the latest graduates of the Essentials of Supervision and Management (ESM) program! These graduates completed the program by completing 10 eLearning courses, the instructor-led Managing Employee Performance class, and the final Capstone Course. They then received a certificate of completion of the Essentials of Supervision and Management Program. By completing the program, they have demonstrated their investment in developing their leadership knowledge and skills to best serve the State of New Mexico.



The April, May, and June 2023 graduates are:

Alan Klatt Alexander Chamberlin Alyssia Trujillo Amanda Padilla Annette Tafoya Arturo Calderon Audra Chavez Brandi Warhank **Brian Polger Casey Stavert** Charles Hamlin D B Herbst **Daisy Carrera** Daniel Estrada David Walker Davis Lee Debra Ulibarri Diana Valenzuela **Diane Montoya** Donna Intermont

Drew Roybal-Chavez Edward Fox Elisha Evridge Howard Rutz Jacquelyn Houser **James Valenzuela** Jerrold Roybal-Chavez loe Godwin John Casado Juanita Maldonado Katherine Snyder Kathleen Branchal-Garcia Kent DeYoung Kia Navarrete Kirsten Sobehrad Kris Winterowd Krista Schultz Leona Tsinnajinnie Levi Cole Lisa McDonald

Margo Gomez Mari Reimer Mark Garman Mark Welliver Marshall Romero Matthew Barela Matthew Shaver Melanie Sandoval Michael (Darren) Vaughan Michael Baca Michael Martinez Michelle Hueston-Green **Michelle Lemon** Michelle Miano Michelle Montez Michelle Ramirez **Miguel Martinez** Pamela Brendler Pamela Homer Randal Myklebust

Rickie Eslick Robert Guinn **Robin Wilson** Rozana Archuleta Sally Smith Sarah Anderson Shawn Krause Simone Vann Stephanie LeMaster Steven Ikeda Susan Molina Susana Regalado de Corral Tim Noger Vanessa Skrehot William Lane